

Please read this if you do not have health insurance

ROCKWOOD

Paying for Your Visit to Rockwood

How can I pay for basic healthcare visits without insurance?

Payment in full is encouraged at time of service, however we understand this might be a financial burden for some of our patients. On the day of your appointment, we will require a minimum payment of \$100.00 to apply towards your office exam.

What if I need financial help?

Our credit office staff can assist you in setting up payment plans. We will also discuss how to apply for programs that may help you pay for medical care.

Can I receive a discount?

We offer a 20% self pay discount if you pay at the time of your visit.

Will I receive a bill?

If you do not pay at the time of your visit, you will receive a bill. The bills may be higher or lower than the estimate we gave you. We will give you the best estimate we can. If the bill is lower than the estimate, and you have already paid, we will credit your account. If the bill is higher than the estimated amount, you will need to pay the extra amount. . If you receive a billing for these services please call our Billing Customer Service department within 10 days at (509) 232-1479 to make payment and we will be glad to offer you the same 20% discount you received at time of your appointment.

What if I need to have more tests?

If the doctor advises you to have more tests, we will need to discuss payment arrangements with you. This discussion will need to take place before you have the tests. You may need to pay for the tests at the time of the appointment.

If you have any questions, call us at (509) 232-1479.